

**SOUTHERN STONE COUNTY FIRE PROTECTION DISTRICT
STANDARD OPERATING GUIDELINE**

**Subject: Fire - Automatic Alarms – Silver Dollar City
S.O.G. # 500.1
Applies To: All Personnel**

**Effective Date: 7-1-2002
Revision Date:
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Purpose: The purpose of this Standard Operating Guideline is to provide a standard response to the Silver Dollar City theme park when responding to a fire or automatic alarm. Silver Dollar City is a popular local attraction that can have up to 20,000 guests at any given time during peak operating hours. The park has several buildings of which some are considered assemblies, which have alarm and sprinkler systems installed. From time to time, these alarms activate, which requires a response from the fire district for investigation purposes. Because of the large number of guests that can be encountered on the park, extreme caution should be exercised when responding to the park, especially if it becomes necessary to enter the park with personnel or apparatus. This Standard Operating Procedure will define the response to and ultimate stabilization of a fire or automatic alarm incident on Silver Dollar City Properties.

Procedure: Silver Dollar City personnel have been trained to assist in the event of an emergency on the park which includes response to fires or automatic alarms. It is important that both agencies, Silver Dollar City and Southern Stone County Fire Protection District work closely together any time we are called to the park, including response to automatic alarms. The following procedure will be followed by both organizations. When responding to automatic alarms or should the alarm escalate to structure fire, following this Standard Operating Procedure will provide a more favorable outcome for everyone involved.

I. Dispatch of Alarm

When Central Dispatch receives notification of an automatic alarm sounding at Silver Dollar City, they will dispatch the alarm according the response plan for a commercial automatic alarm sounding. That response is:

- Two closest engines (typically Engine 10 and 1)
 - Two closest tankers (typically Tanker 10 and 11)
 - Closest Aerial (typically Aerial 1)
 - Chief Officer
- (In the event the above apparatus is busy on other alarms, the CAD system will automatically assign the next closest apparatus)

The first due station and Chief Officer will respond emergency. Second in stations will respond non-emergency until either upgraded or cancelled. (In the event the first due station does not respond within 5 minutes, the second in station automatically becomes the first and will respond emergency).

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II. Response

As soon as the alarm is dispatched and units go responding, the Chief Officer or Officer in Charge will contact Silver Dollar City security on their frequency for any information relative to the alarm. The information should include the location of the alarm and either “fire”, “no fire” or “unsure” conditions.

- A. “Fire” conditions. In the event that SDC security arrives on scene and reports “fire” conditions, the Chief Officer will relay to Central to upgrade the response to a commercial structure fire. The Chief Officer will contact SDC security on their frequency and they will advise the best access to the location and fire units will proceed to the particular staging area to await assignment (*See Staging Areas below*).
- B. “No Fire” conditions. If SDC security arrives on scene and finds no fire conditions, an accidental trip or the alarm has reset, security will notify Central of the conditions. Chief Officer or Officer in charge will contact SDC security on their frequency to confirm no fire conditions. Fire District Response will be cancelled or altered at the discretion of the Chief Officer or Officer in charge. Units responding will report to an assigned staging area and wait for instructions (*See Staging Areas below*).
- C. “Unsure” or “unknown” conditions. In the event that SDC security arrives on scene and the alarm does not reset or conditions are unknown or unsure, Fire units will proceed to the assigned staging area and wait for instructions (*See Staging Area below*). The Chief Officer or Officer in charge will contact SDC security on their frequency for best access. At that point, units will be assigned as needed by the Chief Officer or Officer in charge.
- D. Fire apparatus is not to enter the park without direction from the Chief Officer or Officer in Charge, but will remain in the staging areas until notified of an assignment.

A member of Silver Dollar City’s Security team will meet fire units and/or the Chief Officers / Officer in charge prior to anyone entering the park. This will facilitate a face to face briefing of the conditions encountered at the site of the fire/automatic alarm.

III. Staging Areas

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There are 4 pre-determined staging areas that we will be using when responding to alarms at Silver Dollar City. Those are:

- Staging Area 1 – M & C Parking Lot (Maintenance & Construction)
- Staging Area 2 – East side of Red Gold Hall
- Staging Area 3 – Service Road on Indian Point (road to First Aid)
- Staging Area 4 – East side of the Administration Building (Main Ent.)

There are 6 Gates that we can enter the park at. Those gates are:

- Gate 1 – M & C parking Lot
- Gate 2 – West of Lost River Ride on service road by Railroad tracks
- Gate 3 – Service road between Fire in the Hole and Opera House
- Gate 4 – East side of Red Gold Hall
- Gate 5 – Main Entrance
- Gate 6 – First Aid Access Road (by Candy Factory)

In the event that no staging area is given, respond to and stage at the M & C parking lot (Staging Area 1).

III. General

- A. At the receipt of a report of a fire or an automatic alarm, SDC personnel will:
 - 1. Evacuate the ride or building immediately.
 - 2. Advise park traffic control of incoming fire apparatus.
 - 3. Set up a perimeter around the affected structure pursuant to pre-fire planning.
 - 4. Prepare to establish fire lanes for incoming fire apparatus pursuant to fire-fire planning, in the event that fire apparatus will be directed to enter the park. Under fire conditions, they will establish fire lanes for incoming fire apparatus.
 - 5. Establish a command post and co-locate with SSCFPD command staff. SDC will provide technical assistance relative to utilities, building or ride specifics and water supply, which will be very helpful for the mitigation of an emergency.
- B. At the receipt of a report of a fire or an automatic alarm, SSCFPD will:
 - 1. Respond with personnel and apparatus in accordance with pre-assigned response plans from Central Dispatch and in

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- accordance with SSCFPD Standard Operating Procedures / Guidelines (SSCFPD SOP 500).
2. Fire units will proceed to assigned staging area or to M & C parking lot if a staging area is not given. Fire units will remain in staging until directed to proceed into the park or return to service.
 3. Chief Officer or Officer in charge will make contact with SDC security on their frequency for information relative to the emergency.
 4. Chief Officer or Officer in charge will establish command and make a determination of fire apparatus and/or personnel needed after meeting with SDC personnel and/or visual inspection of the building/ride affected.
 5. In the event of fire conditions, The Chief Officer or Officer in charge will establish a command post and co-locate with SDC personnel. Fire units will enter the park at the direction of command, after the necessary fire lanes have been established by SDC personnel.
 6. Command will have control over all fire units and personnel and will work under the Incident Management System and established Standard Operating Procedures / Guidelines of SSCFPD. Command will utilize SDC personnel in the Command Post as needed for technical assistance.
 7. At the conclusion of the incident, Command will demobilize personnel and apparatus in a timely fashion.
- C. Response to “Unknown or Unsure” conditions.
1. SDC security will respond as above in Section III A.
 2. SSCFPD will respond as above in Section III B with the following exceptions:
 - a. Command will make a determination as to the necessary personnel and equipment needed to conduct a safe and effective search of the involved structure or ride.
 - b. The search of the building or ride will be conducted by SSCFPD personnel in full personal protective gear. Necessary equipment, apparatus and personnel will be staged as needed at the scene and/or staging areas.
 - c. Establishment of Command and a command post co-located with SDC personnel will be carried out as above.

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3. At the conclusion of the incident, Command will demobilize personnel and apparatus in a timely fashion and return control of the building or ride to SDC personnel.